

Website Privacy Fitted Financial Limited (Fitted Financial)

Fitted Financial is committed to protecting your privacy. This Statement of Privacy applies to the Fitted Financials' website and governs data collection and usage. By using the Fitted Financial website, you consent to the data practices described in this statement.

Collection of your Personal Information

Fitted Financial collects personally identifiable information, such as your email address, name, home or work address or telephone number. Fitted Financial also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences and interests.

There is also information about your computer hardware and software that is automatically collected by Fitted Financial . This information can include: your IP address, browser type, domain names, access times and referring website addresses along with website activity. This information is used by Fitted Financial for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Fitted Financial website.

Use of your Personal Information

Fitted Financial collects and uses your personal information to operate the Fitted Financials' website and deliver the services you have requested. Fitted Financial also uses your personally identifiable information to inform you of other products or services available from Fitted Financial and any of its affiliates. Fitted Financial may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Fitted Financial does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Fitted Financial keeps track of the websites and pages our customers visit within Fitted Financial, in order to determine what Fitted Financial services are the most popular. This data is used to deliver customized content and advertising within Fitted Financial to customers whose behaviour indicates that they are interested in a particular subject area.

Fitted Financial will disclose your personal information, without notice, only if required to do so by:

- authorities such as regulators
- government agencies
- courts or the police
- external dispute resolution schemes
- suppliers and services that may be required to administer our relationship with you such as IT systems administrators, mailing houses, couriers, payment processors, debt collectors
- professional advisors such as lawyers, accountants, bankers and other consultants as it relates to the services provided to you
- comply with laws and regulations, including any New Zealand or overseas laws, rules or regulations
- people of organisations that you expressly give permission to share your personal information with
- protect and defend the rights or property of Fitted Financial

Authorisation – Where we are required to identify you and we use electronic means to do so, you authorise your mobile carrier to disclose your mobile account details for the purpose of verifying your identity. Those details may include your name, address and device details.

Use of Cookies

The Fitted Financial website use "cookies" to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Fitted Financial pages, or register with Fitted Financial site or services, a cookie helps Fitted Financial to recall your specific information on subsequent visits. This simplifies the process of recording your personal information. When you return to the same Fitted Financial website, the information you previously provided can be retrieved, so you can easily use the Fitted Financial features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Fitted Financial services or Web sites you visit.

Security of your Personal Information

Fitted Financial secures your personal information from unauthorised access, use or disclosure by electronic and physical security measures and procedures, staff training and use of password protection software. Fitted Financial secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure.

Correcting your personal information

Your rights

Under the Privacy Act 2020, you have the right to access and ask us to correct any of your personal information provided to us in connection with your use of this site.

Contact us if:

- you would like to see or change your personal information we have stored, or
- you have any concerns regarding your privacy
- we may require proof of your identity before being able to provide you with any personal information.

Under the Privacy Act, we may be permitted to charge you a reasonable fee for providing access to your personal information. Please note that no fee will be incurred for requesting access, and if your request for access is accepted we will inform you of the fee (if any) that will be payable for providing access if you proceed with your request.

Contact the Privacy Officer at:

Telephone: 0222656575

e-mail: ben@fitted.co.nz

If you have a privacy complaint

If you're not satisfied with our response to any privacy-related concern you may have, you can contact the Privacy Commissioner.

Contact details for the Office of the Privacy Commissioner are:

<https://www.privacy.org.nz/about-us/contact/>

Applicable law

This Privacy Policy is governed by New Zealand law. Your personal information will be collected, used, stored, shared and retained in accordance with this Privacy Policy and New Zealand law. The courts of New Zealand have non-exclusive jurisdiction.

Changes to this Statement

Fitted Financial will occasionally update this Statement of Privacy to reflect company and customer feedback. Fitted Financial encourages you to periodically review this Statement to be informed of how Fitted Financial is protecting your information.

